



flexible solutions for your business needs

We Are MIS Professionals

RYCOMM is a complete MIS outsourcing consulting company that keeps on top of the latest technologies, so you don't have to. This allows us to help you make the best decisions for your business. We offer you guidance and personal service for all your Information Technology needs.

Our Approach

We work with you to leverage your company's current technology, while helping you to plan for your medium and long-term MIS needs. Be assured that your personal RYCOMM consultant will always be there to answer any technology questions you have, and to give you prompt, efficient service.

Individual Attention

We believe in providing personal services to clients of all sizes, including those whose systems might not currently be large enough to receive individual attention elsewhere. We do not believe in supplying "common" solutions. Rather, we use a flexible approach, responding directly to each client's individual objectives.

Consulting Services

- Internet & Intranet
- Multiplatform Integration
- Workflow Analysis
- Process Automation
- Disaster Recovery
- Archival Systems
- Project Management
- Enterprise Design & Management

Support Services

- Training
- Virtual Administrator Remote Support
- Troubleshooting
- System Setup/Upgrades & Repairs
- Virus & Spyware Removal

Internet Services

- Email Systems
- Website Development
- Website Hosting
- Domain Administration

Networking Services

- Network Troubleshooting
- LAN/WAN Design
- Network Management
- Firewalls
- Monitoring Services
- Security Audits
- Remote Access
- Wireless Design



rycomm

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simplifying IT



consulting
sales
staffing
support

rycomm
technology experts!

Boston ♦ Providence ♦ Cape Cod & South Coast



IT solutions that work for your business.

SIMPLIFY YOUR LIFE

flexible solutions for your business needs

When issues occur with your computer system, you can rely on the technology experts from **RYCOMM** to deliver prompt, expert computer service on site. Whether you want to improve your computer's performance, get those annoying pop-ups out of the way, install a wireless network, or just learn how to use your computer more effectively, we can help!

Upgrading Your Computer

Technologies change every day. There are always new things coming out to make your computer work more efficiently. So, even if your system is fairly new, you may need a few enhancements to accommodate your growing collection of digital photos, movies, files, or video games. Have questions about upgrades? Call us!

Data Backup and Recovery

Along with helping you to backup your data safely, we also offer data-recovery services that can try to recover lost files resulting from hardware mishaps, software conflicts, or viruses.



On-Site Service

Our experts will come directly to your home within 24 hours to solve your computer troubles on site! Call us to set up a time that fits your schedule. We offer same-day service.

Virus/Spyware Issues

Do you feel like you have no control over your computer? It could be a virus. No matter what kind of computer you have, you need the antivirus software.

RYCOMM can provide you with the latest software that will protect you from these pesky invasions!



Networking

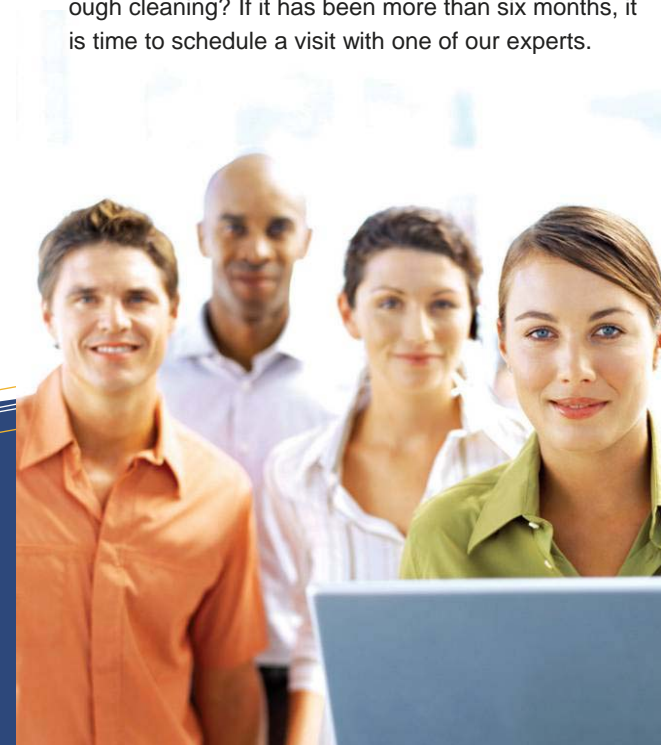
Do you have more than one computer that you want networked? A network allows your computers to share files, a printer, and an Internet connection. Even better, a wireless network is now the most common way to connect all of the computers in your home, without the mess of all those wires.

Firewalls and Internet Security

One way to protect your computer is to install a firewall, which keeps intruders from sneaking into your computer and accessing your private data. Protect yourself and your family ... with help from **RYCOMM**.

Preventative Maintenance

When was the last time your computer had a thorough cleaning? If it has been more than six months, it is time to schedule a visit with one of our experts.



WE'VE WORKED WITH A DIVERSE CUSTOMER BASE. HOW CAN WE HELP YOU?

For more information visit www.rycomm.com or call RYCOMM at 508-992-7799.